



Dear Patient families,

We hope this letter finds you and your family in good health. Our community has been through a lot over the few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing remained the same: our commitment to your health, safety and dental care.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep our patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), California Dental Association (CDA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up to date on any new rulings or guidance that may be issued.

You will notice procedural changes when it is time for your next appointment. We made these changes to help protect our patients and staff.

- Our office will communicate with you beforehand to ask some screening questions. All patients will be asked to complete a required health questionnaire/consent before every single appointment
- Temperatures will be taken before your appointment begins.
- We have hand sanitizer station that will ask you to use when you enter the office.
- All patients are asked to wear a mask or face wrap covering their nose and mouth upon entry to the office. Masks can only be removed when asked by our clinical staff for their appointment.
- You may see that our waiting room will no longer offer magazines since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

We look forward to seeing you again and are happy to answer questions you may have about the steps we take to keep you, and every patient, safe in our practice. To take an appointment, please call our office at (949) 581-8760.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors, and friends.

Sincerely,

Dr. Ricardo Mariano and staff